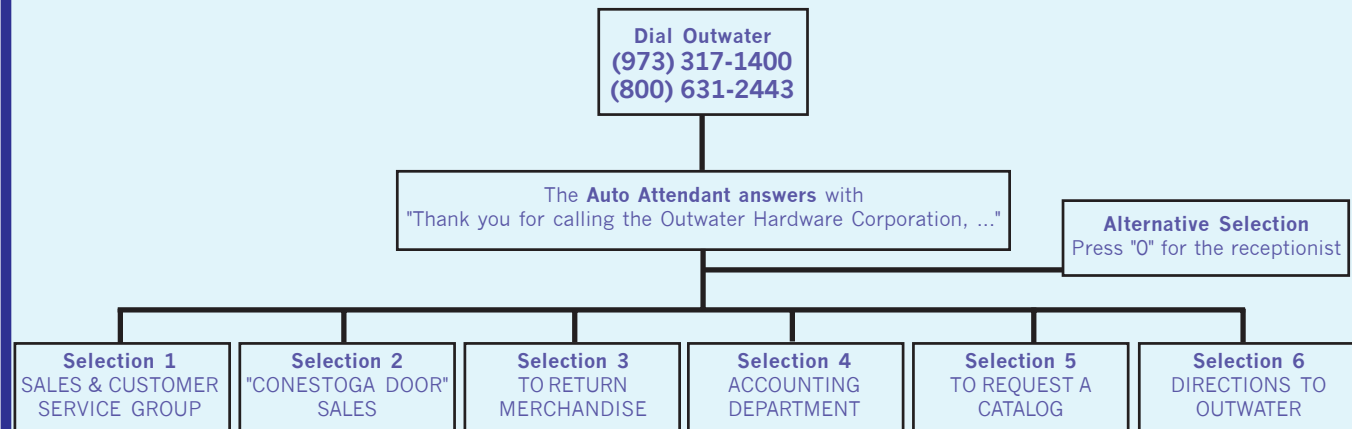


OUTWATER'S TELEPHONE SYSTEM

Our Telephone System is designed to direct all incoming calls to the proper department or individual. When you telephone Outwater, our "Auto-Attendant" will present you with six routing selections as listed below. Please select one of the six choices, or press "0" to talk directly to the receptionist.



COUNTER PICK-UP SERVICE

Outwater's Pick-up Service enables you to Pick-up and Get-out within minutes. We encourage you to call in your order ahead of time to avoid delays at the counter.

HERE'S HOW IT WORKS!

- 1) When you telephone Outwater, Select Menu Choice #1 (Sales) and inform the Inside Customer Service Professional that you would like to place an order for "Quick Pick-up".
- 2) Your Order will be processed and ready within 90 minutes.
- 3) When you come to the counter, tell the Counter Salesman that you placed an order for "Quick Pick-up". You will now become a "priority customer," and will be taken before the next "walk-in" customer.

DETERMINING DOOR & HINGE HANDEDNESS

(Stand on the "PUSH SIDE" of the Door)

DOOR HANDEDNESS: Approach the door from the "PUSH SIDE" so that you cannot see the hinges when the door is closed. If the hinges are on the left, it is a Left Hand door; if the hinges are on the right, it is a Right Hand door. A "Right Hand Reverse Bevel" door and Left Hand door are identical. Also, a "Left Hand Reverse Bevel" and Right Hand door are identical.

HINGE HANDEDNESS: A Left Hand door takes a Left Hand hinge. A Right Hand door takes a Right Hand hinge.

